

Victor Dominello
Minister for Customer Service and Digital Government



Natalie Ward
Minister for Metropolitan Roads
Minister for Women's Safety and the Prevention of Domestic and Sexual Violence

Sam Farroway
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MEDIA RELEASE

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LICENSING AND REGISTRATION SUPPORT FOR FLOOD VICTIMS

Vehicle registration and licence renewal extensions, along with free replacement products, are among help available to support those impacted by the recent floods.

Minister for Customer Service and Digital Government Victor Dominello said it is vital those who are rebuilding their lives after the severe weather had access to these important documents.

"We know this is an incredibly difficult time for those who have lost homes, vehicles and businesses due to flooding and we want to remind people of these options available," Mr Dominello said.

"Replacing your lost or damaged licence documents is one of the best places to start in re-establishing your identity and get other documentation replaced, and it's simple and easy to do.

"We have simplified the proof of identity requirements for anyone who needs to replace ID documents, including a driver's licence, birth certificate, NSW photo card or boat licence.

"Requesting the free replacement of identity documents is available at Resilience NSW disaster recovery centres, Mobile Service Centres and Service NSW centres."

Replacement qualification documentations like licences, permits and certificates issued by Liquor & Gaming NSW, NSW Fair Trading and SafeWork NSW can also be provided.

Minister for Metropolitan Roads Natalie Ward said extensions for vehicle registration and licence renewals are also available for anyone affected by the floods.

"Customers can easily renew their licences by phone to make sure that driver's licences remain current, while some fees for vehicle or vessel registration can also be waived or refunded," Mrs Ward said.

“We know there is a long road ahead and we’re committed to keeping these support initiatives in place for anyone affected by natural disaster or emergency in NSW.”

Minister for Regional Transport and Roads Sam Farroway said affected motorists could also defer their pink slip requirements.

“This means flood victims won’t have to physically have their safety inspection done at a time when they are focused on rebuilding what has been lost,” Mr Farroway said.

“These relief programs mean people can start to rebuild without being bogged down by processes, or that require documentation that may have been destroyed in the floods.”

More details can be found here: <https://www.service.nsw.gov.au/floods/identification-licences-and-personal-documents>

More information on eligibility and support initiatives can be found [here](#).

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